**Six Phrase – MySlate – Portal Usage Guidelines**

1. Always use Chrome Browser. Update the latest version of Chrome Browser and use it.
2. Always use Browser in Incognitive mode.
3. Put the mobile in Do Not Disturb (DND) mode or turn off notifications while taking the test.
4. The system date and time should match the current date and time for the code compilation to work properly.
5. While taking test in mobile fix your screen orientation either in “Portrait” or “Landscape”. Better to turn off screen rotation.
6. Do not Switch Tabs while taking test.
7. Flush the DNS Session
   1. Desktop users:

Since students are using our app from their home networks because of lockdown, there could be complaints that compilation is not happening. One such issue we looked into today was with respect to wrong DNS in their network configuration. If that is the case we can set their DNS to google DNS...

Google DNS

Preferred: 8.8.8.8

Alternate: 8.8.4.4

[https://developers.google.com/speed/public-dns/docs/using#change\_your\_dns\_servers\_settings](https://developers.google.com/speed/public-dns/docs/using" \l "change_your_dns_servers_settings)

* 1. Mobile Users:

https://play.google.com/store/apps/details?id=com.burakgon.dnschanger

Those facing errors like ***"Network Error. Please try compiling again"***

Turn Flight Mode ON

Turn Flight Mode OFF

Turn Internet ON

Run Speed Test

Submit test again

Do not refresh the test. You might loose the code

1. Do not use Desktop View while taking test in Mobile Phone.
2. After completing each and every question submit the code and after completing the test give end test. Marks will be awarded based on the test cases passed.
3. Once if you have started the test , don’t exit the screen until you finish the test , if so your data might flush.
4. While starting to take a test , if the test page is empty , kindly go back to the course page and clear the cookies and cache in the browser settings and start your test again.
5. Don’t clear the cache and cookies while taking a test or if test has to be resumed , this will cause the test data to wipe out.
6. Please note that ***Testcase Failed*** is not a Portal issue. It is an issue with the code. Check your code clearly. “Compilation successful says that your code has no syntax error. And test cases not passed says that your code is logically wrong”
7. Students are advised to not to use Shiftkey keyboard.
8. In laptops check whether the firewall is on in the settings.